Buffalo County – RFP – questions

1. Are the County’s Hyper V virtualized servers available to be utilized for the solution?
   Yes

2. Addresses of building sites?
   1. Jail- 1417 1st Ave/Courthouse- 1512 Central Ave (Connected)
   2. Public Defender Office- 215 West 18th St
   3. Adult Probation- 2022 A Ave
   4. Juvenile Probation/BCFMF- 321 Central Ave
   5. Highway Dept- 9730 Antelope Ave
   6. Weed Dept- 9720 Antelope Ave
   7. Extension Office- 1400 E 34th St

   Jail and Courthouse are connected
   Highway and Weed Department are one building.

3. Which sites require GW’s for survivability or Telco services?
   Jail, Courthouse

4. Wireless phones – what type and/or requirements and coverage/range expectations? If you want these included, how many?
   None at this time. We will make that determination if we need to add any at a later point.

5. Headsets – expectations, quantities to include in bid?
   None at this time. We will make that determination if we need to add any at a later point.

6. Maintenance – do they want coverage for the phone sets Parts/Labor?
   Yes. See 14b in the RFP.

7. Must be able to integrate with WEST’s Positron VIPER 911 Phone Handling Equipment
   - What is the current integration type and quantity required to include in the design (i.e.: analog FXS, SIP-station/trunk, PRI, or SIP)?
     Currently analog copper connects to VIPER.
   - What is the interface on the VIPER system?
     Analog Copper connects to AIM modules for Admin lines
     Analog Copper connects to CIM modules for 911 lines
     May be able to utilize a Positron Media Gateway
8. **Locations & Service:**

Buffalo County currently operates seven facilities. The Courthouse, Jail, Public Defenders Office, Adult Probation, Fleet Maintenance Facility/Juvenile Probation, Highway/Weed Department and the Extension Building. The Offices in the Courthouse and Jail are connected by 1 GBPS MFP. The Public Defender’s Office, Adult Probation, Buffalo County Fleet Maintenance facility/Juvenile Probation, Highway/Weed Department, and the Extension building are all connected by UniFi Wireless PtP - 100 MBPS. Those speeds will need to be reviewed to guarantee they will support good call quality or a recommended method of connection should be suggested to allow the best call quality.

What is the bandwidth, latency and Jitter/Packet Loss of each link?  
Please refer to UniFi’s website for specs.

9. **Future Considerations:**

- Buffalo County will be looking in the future to include the Kearney/Buffalo County Law Enforcement Center located at 2025 A Ave. This would include approximately an additional 95 DID numbers and 58 phones, 4 fax lines, and 2 conference room phones. The Courthouse/Jail and the Law Enforcement Center are connected via private fiber. Must be able to interface with WEST’s Positron VIPER 911 phone handling equipment.

What is the integration type and quantity to include in the design?  
Vendor to propose best solution for capacity and integration.

10. Team Collaboration features

- What specific features is the County looking for?  
- What is the desired quantity needed, if licensing for this is to be included in the solution/bid?  
  See 12a through 12g

11. Paging:

- Is there an overhead paging system that we need to connect to/integrate with, and if so, what is the make and model of what’s in place at each location?  
  Courthouse has an existing paging system connected to an analog Centrex line.

12. Fax Services. Please identify quantity and location of analog fax devices to be integrated with.  
And per 7.d. in the RFP, please provide model number of Konica Minolta Copier.  
Refer to Schedule A in RFP. Multiple model numbers.